

This Policy forms part of our Integrated Management System (IMS), certified to BS EN ISO 9001:2015, ISO 14001:2015, ISO 45001:2018, National Highways Sector Scheme (NHSS) 16 Certification and CE Marking to EN13108.

The IMS's scope follows the requirements of ISO 9001:2015, ISO 14001:2015, ISO 45001:2018, National Highways Sector Scheme (NHSS) 16 Certification and UKCA Marking to EN13108 as noted within the IMS Manual and subordinate documentation.

**Responsibilities:** The Board of Directors is responsible for determining Company Policies. Mark Davison and Dave Elliott, Chief Executives, have been appointed as having overall responsibility for this Policy.

This Policy covers all MGL Group (MGL) subsidiary companies and activities and is supported by the wider Integrated Management System (IMS).

**Purpose:** We aim to provide the highest quality, professional and efficient service to ensure the satisfaction of all the requirements of our clients and stakeholders. This achievement will secure efficiency, strong Client and stakeholder relationships and enhancement of long-term sustainability and profitability within the Company.

In addition, we will:

- Deliver our projects and services within agreed quality, time, and cost tolerances. "Getting it right the first time."
- Where required, such information as necessary will be included in a contract-specific quality plan
- Strive to fulfil and, where possible, exceed the compliance obligations to which we subscribe
- Seek ways to work with our clients and stakeholders to drive best practices within the industry.

**Performance:**

- We will complete internal audits and measure our performance to seek continuous improvement and implement measures to enhance the quality performance of the Company's products and services
- We will establish short- and medium-term quality objectives and targets for our key priorities
- We will recruit suitably qualified, skilled, and experienced employees and provide opportunities that continually improve their skills.
- We will utilise processes to establish regular Client and stakeholder feedback to help us continually improve our products and services
- Each employee will have a proper understanding of the importance of the Quality Management System, their responsibility to contribute to its effectiveness, and its direct relevance to the success of the Company
- We will conduct management reviews of the effectiveness of the implementation of our Quality Management Systems
- We will ensure suitable and sufficient resources to enable the Company to achieve its quality aims and objectives.

**Implementation:**

- Directors, managers and supervisors are responsible for implementing this Policy through the formal Quality Management system. They must ensure the likelihood of quality risks being removed or reduced before they occur and deal effectively with issues if they do.
- All employees and subcontractors are expected to cooperate and assist in implementing this Policy.

**Communication of Policy:** This Policy is communicated to all employees and supply chain partners and made available to all interested parties.

**Policy Review:** This Policy Statement will be reviewed annually to ensure it reflects current legislation and regulations and amended where necessary.

David Elliott – Chief Executive

Mark Davison - Chief Executive

**December 2022**

**Signed Policies Are Available Upon Request**